
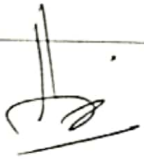
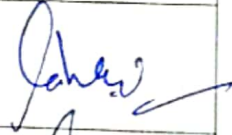
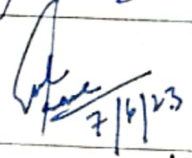
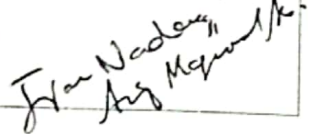


ATTENDANCE SHEET OF GRIEVANCE REDRESSAL MEETING FOR ANNUAL
TENDER OF PEST, JANITORIAL, LABORATORY /PATHALOGY ITEMS FOR THE
FINANCIAL YEAR 2023-24

MEMBERS

S#	MEMBERS NAME	SIGNATURE
1	Dr. Muhammad Shahid (AMS Admin) Grievance Committee Chairman	
2	Dr. Hamid Sharif Khan (Asstt Prof. of Cardiology) Member Chairman Grievance	
3	Mr. Sohaib Hassan (Member) Accounts Officer	
5	Technical Advisory Committee Members	 7/6/23
6	End User	 Hon Nadeem Asstt Manager

ATTENDANCE SHEET OF GRIEVANCE REDRESSAL MEETING FOR ANNUAL
TENDER OF PEST, JANITORIAL, LABORATORY /PATHALOGY ITEMS FOR THE
FINANCIAL YEAR 2023-24
HELD ON 07/06/2023 AT 10:00 AM

FIRMS

S#	Member Name	Firm Name	Signature	Mobile #
1.	Anjum	Sanwa Trading		0333-5915696
2.	Ahsan	Pearl Pest Control		0321-2550600
3.	Muhtasir Iqbal	ASKARI Pest control service		0303-2098467
4.	Anjum	Gulf Marketing Int.		0307-7866711
5.	Syed Tariq	Pipers Security Services		03465900099



MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE

No: RIC/PO/ 3699 /23

Dated: 08/06/2023

A grievance meeting for annual tender of Pest Control & Fumigation Services, Janitorial Services & Laboratory/ Pathology Items for the financial year 2023-24 was held on 07-06-2023 at 10:00 am in the office of the Additional Medical Superintendent (Admin) all members of Grievance Redressal Committee RIC Rawalpindi attended the said meeting. Attendance sheet are attached herewith. Grievances of following firms were presented before the committee.

Pest Control & Fumigation Services

1. M/s Askari Pest Control Services
2. M/s Pearl Pest Control

Janitorial

1. M/s Piffer Security (Pvt) Ltd.

Laboratory /Pathology Items

1. M/s Sanwa Trading
2. M/s Gulf Marketing International

The representatives of above mentioned firms were called one by one & heard in person by the Grievance Redressal Committee. The proceedings of the grievance committee are recorded as under.

1. M/s Askari Pest Control Services

The firm was Non-Responsive due to lack of documents mentioned in check list. The representative of the firm admitted in the meeting that he forgot to attach the documents with the technical bid at the time of tender submission. The representative of firm submitted documents in the meeting for re-evaluation, which were not accepted by the committee.

DECISION:

The grievance of M/s Askari Pest Control Services is turndown and the decision of TAC remained intact.

2. M/s Pearl Pest Control

GRIEVANCE	DECISION
The representative of above mentioned firm was called & heard in person by the grievance redressal committee. The firm was non-responsive due to past poor performance.	The appeal of said firm was discussed with the members of the Technical Advisory Committee and the record of Technical Advisory Committee was reviewed. It was observed that Technical Advisory Committee has followed all the steps of evaluation of bid according to the rules. Therefore, the decision of Technical Committee remained intact.

3. M/s Piffer Security (Pvt) Ltd.

The representative of above mentioned firm was called & heard in person by the grievance committee. The firm was non-responsive due to tender slip was not matched with quoted firm name.

DECISION

After hearing all concerned in detail, the chairman grievance committee is of the opinion that firm should purchase tender in the name of firm that participated in the janitorial tender.

Therefore, the grievance of M/s Piffer Security (Pvt) Ltd is turn down and the previous decision of TAC remained intact.

4. M/s Sanwa Trading

Following rejected item of M/s Sanwa trading was discussed below:

S#	NAME OF ITEMS	DECISION
1	Selectra Cup	Rejected "Substandard Quality"

5. M/s Gulf Marketing International

Mr. Anjum, representative of the firm attended the meeting, ~~The~~ firm was non-responsive due to shortage of documents mentioned in knockout clause.


i. Acceptance of terms and condition of tender documents duly signed and stamped.


j. Bidders past performance (Last one year) as per bid form 4.


Further, the chairman was also informed by the members of TAC & End User, that the firm is also non-responsive due to non availability of sole distribution certificate and samples.

DECISION

The appeal of said firm was discussed with the members of the Technical Advisory Committee and the record of Technical Advisory Committee was reviewed. It was observed that Technical Advisory Committee has followed all the steps of evaluation of bid according to the rules. Therefore, the decision of Technical Committee remained intact.


Mr. Shaib Hassan
Account Officer
(Member)


Dr. Muhammad Shahid
AMS (Admin)
(Chairman)


Dr. Hamid Sharif Khan
Asstt Professor of Cardiology
(Member)